DOC HALO®

Physician Best Practices

Doc Halo is a mobile health platform and the only real-time communication tool needed by physicians. All of your professional text messages, photos, videos and files are transmitted securely and accessed in one place. Your Doc Halo app contains a directory of departments and specialties to browse or search so you can quickly find other Doc Halo users to securely message.

Doc Halo has many useful features made specifically for practicing physicians, such as Auto-forwarding, Off-duty, Quick Notes, Urgent Messages and Pager functionality.

Common Clinical Uses:

- Quickly message (consult, question, request, notify) another physician to discuss patient care.
- Take and send a photo of a wound, rash or other clinically relevant finding.
- Quickly reach your nurse or staff member and exchange a secure message.
- Receive all your messages from the after-hours answering service, call center and operator.
- Create groups with clinicians you frequently message.
- Use Doc Halo pager functionality and dispose of your pager.
- Turn your app on Auto-forward when a colleague is covering calls for you (the sender will be notified who you are forwarding to).
- Turn your app off-duty when you do not want to receive messages from colleagues or staff (there is an "emergency override" in case you need to be reached).

Phase 2 Functionality: Additional features can be selected. Ask your administrator when they will be available.

- The Handoff rounding tool allows you to carry a patient list and share with your colleagues. It integrates with your EHR and also has charge capture.
- Regular and critical Lab results can be viewed.
- Medical alerts and alarms can be integrated depending on the use cases needed by the organization.

SUPPORT

The mobile and web apps are very intuitive, but in case you need help, every department has an administrator/super user and physician champion who are well-trained on the functions and features of Doc Halo.

You can also watch quick instructional videos. Go to DocHalo.com in your web browser, sign in using the same username and password that you use for the mobile app and click On-Demand Training.